

PERSONAL DATA SECURITY POLICY

(PRIVACY POLICY)

The right to privacy and protection of personal data of users is a priority for International Card System AD Skopje

International Card System AD Skopje pays great attention to personal data protection in all its business processes, implementing the standards set by the regulations for personal data protection in the Republic of North Macedonia and the standards that exist within the Company. In order to promote the established concept of privacy protection and to clarify the manner in which we process the personal data of visitors, when they visit or register on our website, we have developed this Privacy Policy.

This Privacy Policy does not apply to your access to other websites that you access through our websites.

1. What personal data do we process?

For system protection, every time you visit our website (www.cpay.com.mk) our web server temporarily registers your domain and IP address of the workstation, together with some other technical data related to the session, i.e. the visit to the websites. Also, in certain cases we write information in the form of "Cookies" on your computer, in order to adjust the visit to the websites according to your needs and habits. "Cookies" are small files that are entered on the visitor's computer by the web server. All information stored within the "Cookies" can be used only for the needs of the web service in a way that your privacy will not be compromised. We process your personal data only if you voluntarily provide it by registering on our cPay internet portal for the use of products and services through the virtual electronic stores.

We remind you that during the electronic collection of bills, the data related to your payment card or bank account are sent directly to the bank via an encrypted connection.

Visit and read the Cookies Policy

2. What purposes?

We process your personal data in order to help you use your services online.

In doing so, your personal data may not work for another purpose unless collected for the purpose for which it was collected. Processing of your personal data for another purpose can be done only on the basis of your previous decision.

We apply security measures to collect, store and process information to protect children from unauthorized access, alteration, disclosure or destruction of your personal data as well as data that is not personal and stored on our site.

3. Can we share your personal data with other individuals or legal entities, bodies or bodies?

All employees of our companies are obliged to keep your personal data and trained to ensure confidentiality and protection during their handling and processing. Your personal data will not be shared with other physical or legal entities, state authorities or other bodies, except in cases determined by law.

4. Processing of your personal information?

We do not sell, exchange or rent Customer Identification Information to third parties. Personal data can be disclosed only in accordance with the legal regulations specified in the regulation on personal data protection as well as other applicable regulations.

5. What are your rights?

If you are registered on our websites, based on your written request you have the right to request:

5.1. Submitting information for personal data processing

The personal data of the owner may be requested:

- whether his personal data is being processed;
- for the purposes and legal basis of the processing of personal data;
- users or categories of users to whom personal data is disclosed;
- for personal data related to the personal data owner and the data source; and
- for the logic of automated processing, in case of a decision made on automatic processing, which has an impact on the personal data owner.

5.2. Modifying, supplementing, deleting or stopping the use of personal data

- The personal data owner may request to modify, supplement or delete his / her personal data.

- At the request of the personal data owner, CaSys is obliged to supplement, modify or delete the personal data of the owner, if the data are incomplete or incorrect.

5.3. Stopping the processing of personal data

The personal data owner has the right to request the cessation of the processing of his personal data when the personal data is processed for:

- performing activities of public interest or official duty in accordance with the law or to a third party to whom the data have been disclosed;
- fulfilling the legitimate interests of CaSys, a third party or a person to whom the data has been disclosed, unless the freedom and rights of the personal data owner prevail over such interests.

If the request is justified, CaSys is obliged to stop further processing of personal data.

6. Restrictions on the rights of the personal data owner

The rights of the personal data owner are limited in cases when their practice will jeopardize the achievement of the legal practices of CaSys, as follows:

- For protection of the security and defense of the state;
- To ensure continuity in the operation of CaSys;
- For detecting and prosecuting perpetrators of crimes;
- For protection from violation of the ethical rules of a certain profession;
- For the protection of important economic or financial interests of the state;
- For the protection of important economic or financial interests of the European Union; and
- For the protection of the rights and freedom of the personal data owner or the rights of other person.

7. Reliability and protection

International Card System AD Skopje undertakes all prescribed technical and organizational measures to ensure confidentiality and protection in the processing of personal data at its disposal, in order to prevent unauthorized access, unauthorized disclosure or possible misuse.

Our security procedures are subject to regular inspections and reflect the latest technological advances in this area.

8. Changes to this Privacy Policy

International Card System AD Skopje reserves the right to amend or supplement this Privacy Policy at any time. A visible notice will be posted on this website for any changes or additions.

9. Contact

If you have any questions or suggestions in the field of personal data protection, you can contact us at the following addresses:

International Card System AD - Skopje

Kuzman Josifovski Pitu no.1, Republic of North Macedonia

+389 2 3293 883

contact@casys.com.mk

We note that the e-mail address from which you will contact us and other personal data, the content of your requests or suggestions, will not be used for any purpose other than to respond to your request, question or suggestion addressed to us.